



PRIVATE POLICY

Preamble

This private policy shall be a statement upon which Autopax undertakes to protect, use, disclose and manage customers and client's data. This policy fulfills a legal requirement to protect customer and client's privacy. This Privacy Policy applies to all information gathered by Autopax when you are on the Autopax sites and when you utilize any services provided by Autopax, including Translux, CitytoCity and Autopax charters websites. The following policy discloses how we gather and use information through our Web site. All information obtained through the Autopax Web sites is confidential. Information is requested to make your visit to the Autopax Web sites more productive and to provide a better bus experience.

The following websites and applications are covered by the Privacy Policy:

www.Autopax.co.za

www.translux.co.za

www.citytocity.co.za

www.Autopaxcharter.co.za

What personal information does Autopax collect?

Autopax may collect the following personal information from you when utilizing the Autopax websites:

- Your name, address, telephone numbers, email address, identification number and preferred method of payment and bus booking details;
- When you book online, Autopax will collect your transaction and credit information;
- Autopax may also ask you to provide information regarding your personal or professional interests, demographics, experiences with its products, and contact preferences in order to provide you with further services or information about its products and services; and
- Some pages on the Autopax websites use cookies. Please see the "How we use cookies" section below for more information about cookies.
- Tracking statistical information collected as you navigate through our sites such as traffic hits. This is stored purely for analytical purposes, and is entirely anonymous.

How does Autopax use personal information?

Autopax uses the personal information it collects from you to help it understand your needs and to help it provide you with a better service, and in particular for the following reasons:

- To assess what special bus offers and services we can offer you to better improve your bus experience;
- To process your request on enquiring and or purchasing our product(s) and service(s) and confirm your travel arrangements;
- To improve our products and services;
- For our own marketing purposes, such as sending you updates on our latest offers and promotions.
- When you use our websites to search for buses, the details of your bus searches and your email address may be collected as you fill in the Passenger Details section.

We may contact you using these details to remind you to complete your booking and/or offer our assistance (in case, for instance, you were suffering from technical difficulties).

Does Autopax share my personal information with anyone else?

Autopax shall not without your permission share your information with anyone else unless through a court order or if imposed by any other law of the country. In certain countries over the borders of South Africa we may be legally obliged to provide personal information and booking details to governmental authorities, including customs and immigration officials.

Data security

Autopax is committed to ensuring that your information is secure. In order to prevent unauthorized access to, or disclosure of, any of your personal information, Autopax has put in place internal procedures and policies to safeguard and secure the information it collects. Autopax uses SSL encryption technology when collecting or transferring sensitive personal data such as credit card information. SSL is a technology used to encrypt your information during transmission.

IP Data

When you enter the Autopax Web sites, we collect your IP address. The IP address identifies your Internet Service Provider, but does not identify you as an individual. This information allows us to administer our site and diagnose any server problems. Additionally,

this information is aggregated to provide broad demographic information, such as the geographic location of visitors and how long they stay on our site.

How we use cookies

A cookie is a piece of text placed on your computer's hard drive to help analyses web traffic. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

Autopax uses cookies to track which pages are being used. This helps Autopax to analyze data about web page traffic and improve this website in order to tailor it to customer needs. Autopax only uses this information for statistical analysis purposes and then the data is removed from the system.

Denial of a traffic log cookie should not prevent you from using this website. You can configure your Internet browser to accept or reject cookies or to notify you when a cookie is set (check the "Help" menu of your browser to learn how to change your cookie preferences.)

Authority

This policy shall be applicable for a period of 24 months from date of application being 01 February 2016 and any amendment thereof shall be reduced to writing and communicated to all users, customers and clients.